

TeamMate AM 12.6 Release Notes - March 2020

This document contains detailed descriptions of release updates that have been made to the TeamMate AM 12.6 release and subsequent updates. TeamMate updates come in the following forms:

- **Release** – releases contain significant functionality and often architectural changes, or they can be a language edition, which requires many changes to files. These are full installations but will update existing versions. Examples of a release are 11.2, 12.0, 12.1.
- **Update** – updates are a bundling of important defects or specific functionality that is considered critical on a scheduled basis (previously referred to as “Service Packs”). Updates also come in the form of a very small number of urgent defects or security vulnerabilities (previously referred to as “Hotfixes”). These are not full installations but will update the files necessary. Examples are 11.1 Update 1 (previously referred to as a “Service Pack”) and 11.0.6.1 (previously referred to as a “Hotfix”).

TeamMate Release History

Version	Release Date	Release Notes
12.6	March 2020	12.6 Release Notes - March 2020
Releases notes prior to 12.6		TeamMate Connect

TeamMate AM 12.6 - March 2020

This release contains a number of TeamAdmin enhancements to prepare for AM Migration to TeamMate+ in following key areas:

Work Paper Statistics
<ul style="list-style-type: none">• Export a list of all TeamEWP work papers including file size prior to migrating to TeamMate+.<ul style="list-style-type: none">○ The exported list contains Project Code, Project Title, Project Status, ARC, Work Paper Title, Extension, Size in KB.• Scan for password-protected work papers in order to un-protect them prior to migrating to TeamMate+. Password-protected work papers cannot be migrated to TeamMate+.<ul style="list-style-type: none">○ The list of password-protected work papers will be exported to Excel.
Finalize TeamEWP Projects
<ul style="list-style-type: none">• Select several EWP Projects for Finalization prior to migrating to TeamMate+.<ul style="list-style-type: none">○ Search for Projects by Title, Code, Dates, Location, Group, Type, Status, or Audit Plan.○ Select the EWP Projects to Finalize and finalize projects all at once.○ TeamMate+ only migrates projects that are Finalized, or in a status greater than Issued.
De-activate User
<ul style="list-style-type: none">• Select several Users (Auditor or Contacts) to de-activate all at once prior to migrating to TeamMate+.
TeamAdmin Export
<ul style="list-style-type: none">• Export a complete list of Projects in the AM database to Excel or XML.• Export all Issues and Recommendations to Excel or XML.• The Global Organization Hierarchy – Users tab now has an Export to Excel option to export the list of users and their Global Organization Hierarchy assignments.

We have continued our commitment to address production issues and secure software. There are many defects addressed and security updates listed below.

This is a full installation only for desktop, web server, and tools.

Platform Support

Detailed information about supported platforms is contained in the “TeamMate AM IT Overview 12.6,” which is available on [TeamMate Connect](#).

Enhancements

Reference	Product	Area	Details
S-44143	TeamEWP	Sign Off History	Added "Created By" information to signoff history in EWP Browser, Issue Viewer, Procedure Viewer and Signoff Viewer.
S-44122	TeamEWP	Sign Off Viewer	The exported Excel file in Sign Off Status Viewer now contains a new column for "Vitals."

Defects

Reference	Product	Area	Details
D-25259	TeamEWP	Distributed Projects	Corrected a defect that was preventing users to log into a distributed project converted from older versions (11.2 and prior).
D-25726	TeamEWP	Distributed Projects	Installers now include Microsoft Access Database Engine 14.0.7015.00 to avoid an error when trying to change the Access password in a distributed database.
D-24603	TeamEWP	Editor	Corrected a defect that was caused when the text contains special numbering set in MS-Word and then pasted in the editor fields.
D-24515	TeamEWP	Last Login	The login date/time for TeamEWP is now being tracked correctly.
D-25376	TeamEWP	Reports	Corrected a defect that was showing HTML tags in 360 reports.
D-25241	TeamEWP	Risk & Control Viewer	A Conflict icon is now displayed if a conflict exists in the EWP Risk and Controls viewer after merging a replica.
D-25744	TeamCentral	Custom Reports	Custom Reports created with optional parameters no longer display an error if parameters are left blank.
D-24790	TeamCentral	Implementation Tracking	Corrected a defect to display the Coordinator filter in TeamCentral Implementation Tracking views.
D-24568	TeamCentral	Notifications	Corrected a defect that was sending an Implementation Overdue email notification when the recommendation was updated to Started status without taking into account that the notification had already been sent with the Pending status based on the interval set in TeamCentral.

Reference	Product	Area	Details
D-25114	TeamCentral	Reports	Filters were rebuilt in the Comprehensive Issue Report to avoid issues when combination of different filters (boolean and categories) are applied to the report.
D-25192	TeamCentral	Survey	Corrected a defect that was not displaying single choice answers in TeamCentral Survey.
D-25310	TeamAdmin	Transfer Ownership	Corrected the count shown in the Transfer Ownership grid that was not including deactivated users.
D-25230	TeamAdmin	Users	Corrected the number shown in the Edit User Chooser form which refers to the number of users available in the database.
D-25032	TeamRisk	Worksheet	Corrected a defect where the status of the entity was changed to "Modified since Reviewed" after a Review action occur even when there were no changes on the entity fields.
D-25075	TeamRiskWeb	Self Assessment	Corrected a defect where the text added into the Background field was not saved where there were two Risk Assessments published.
D-25213	TeamSchedule	Gantt Views	After opening all Gantt and Listing Views in TeamSchedule, an error is no longer displayed after scheduling a project or assigning a resource in Project Gantt.
D-25181	TeamStore	Offline	Updated database conversion to remove unused terminology from databases created prior to R10 to avoid an error that was thrown when creating an Offline TeamStore.

Localization Improvements

Reference	Product	Details
D-25176	TeamCentral	UK date format is now displayed in TeamCentral.
D-25000	TeamCentral	The Comprehensive Grid Report in TeamCentral now displays custom values in Thai language.

Security Enhancements

Reference	Product	Details
D-24507	AM Web Apps (All)	Resolved potential caching problem in TeamMate web applications.

Reference	Product	Details
D-25784	AM Web Apps (All)	Resolved a potential security vulnerability in TeamMate web applications.
D-24878	Reports	Implemented advanced secure cookie configuration.
D-24972	TeamCentral	Updated date picker components to latest version.
D-24880	TeamCentral	Resolved potential caching problem in TeamMate web applications when using secure SSL connections.
D-25019	TeamRisk	Resolved potential caching problem in TeamMate web applications when exporting documents.

Caveats

The following are known issues or items to be considered when adopting this release. Some of these may be addressed in future releases.

Critical Caveats

Product	Area	Details	Status
TeamAdmin	Email Notifications	After converting a database from a prior version to 12.3 to version 12.3 or higher, two email notifications will be turned off and the body of the emails reset to default. The New Account Registered and Password Reset Notification email notifications have been modified to improve password security. This is a one-time conversion step workaround: turn email notifications on and modify message body if necessary.	Work Around Provided
TeamEWP	Projects	The service.config file must be updated by performing a Save in the TmDbAdmin tool if upgrading from any version prior to AM 12.0. This is required even if Enhanced Services Security is not used.	As Designed
TeamEWP	Office Integration	TeamMate does not support the embedding of an Office document into another Office document (for example, an Excel spreadsheet in a Word document). This is a technical limitation of the Microsoft programming model used in the integration. These documents must be separated as two workpapers.	Confirmed with Microsoft Office Development team that this is a limitation within Office
TeamEWP	Office Integration	The TeamMate Office Integration ribbon does not display when opening an Excel or Word workpaper that is password protected due to the order in which the Add-in and the Password Prompt are invoked. Work around: <ol style="list-style-type: none">1. Open the workpaper, and then turn off password protection.2. Close the workpaper, and then reopen it. If it is required to keep the workpaper password protected, turn on the password protection after completing the steps above, and then the Office Integration ribbon displays.	Work Around Provided

Important Caveats

Product	Area	Details	Status
TeamEWP	Office Integration	Using the Export Workpaper feature while the same workpaper is open results in an error. Close the workpaper before exporting.	Not Supported
TeamEWP	Office Integration	In some circumstances, when Word or Excel workpapers are opened from the Office Auto-Recovery pane, errors may display; however, they can be clicked through to open the document. Also, if saving an Excel workpaper opened from the Office Auto-Recovery pane, two edits are recorded in TeamEWP edit history.	Work Around Provided
TeamEWP	Office Integration	TeamMate does not properly handle closing an Excel spreadsheet "Marked as Final" (Excel functionality, not TeamMate) and opened in TeamMate in edit mode. The spreadsheet appears to operate correctly the first time opened, but later causes issues when attempting to close the project or reopen the document. If the spreadsheet is opened as read-only, this issue does not occur. Workaround: Use the TeamMate Freeze option, to open these documents as Read-Only.	Work Around Provided
All Products	Text Editor	Pasting a table from Excel that contains special interior border lines (for example, a double border) may not paste properly using the standard paste function. If you paste as HTML, one of the paste options (exterior border lines) will draw. Highlight the table, select the table border properties, and then reapply the desired format to all cells. The formatting is reapplied to the interior borders.	Work Around Provided
TeamEWP	Text Editor	In certain situations, after releasing Issues/Recommendations to TeamCentral, and if text is edited in TeamCentral using Copy/Paste from another source, later viewing of this text may not display in the original font preference.	Not Supported
TeamEWP	Text Editor	After saving a bulleted list that contains wrapped text, the editor does not display the indent for the next row of text.	Not Supported
TeamEWP	Procedure Viewer	The following are known issues when using the Copy/Paste Procedure feature: <ul style="list-style-type: none"> HTML tags are displayed in the TeamEWP reports if a Procedure is created using this feature. When copying Procedures between databases (for example, between distributed projects, or between distributed projects and a centralized database) intermittently, not all data copies correctly. To avoid these issues, use TeamStore Send/Get to copy Procedures between Projects. 	Work Around Provided

Product	Area	Details	Status
TeamEWP	Procedure Viewer	When Procedures are added to a Project via the Smart Auditing feature, they are added in the order as they relate to Risks and Controls from the Risk Assessment (and Risk and Control Viewer in the Project) and not necessarily the order displayed in TeamStore.	As Designed
TeamCentral	Text Editor	The new TeamEWP text editor supports multi-level numbered lists; however, the reports in TeamCentral currently do not support the HTML tag that creates these lists. While the numbered list displays, it may result in bulleted lists starting at zero (0) rather than one (1) and you may see blank rows preceding an indented bullet.	Not Supported
TeamRisk, TeamSchedule & TeamTEC	Editor	TeamRisk and TeamSchedule use a third-party component for reporting (ActiveReports). The Rich Text Box of ActiveReports does not recognize some HTML tags, which may result in bulleted lists starting at zero (0) rather than one (1), and you may see blank rows preceding an indented bullet.	Not Supported

Other Caveats

Product	Area	Details	Status
All Products	User Interface	Added functions to the Quick Access Bar in the ribbon for the desktop applications do not save due to a default in the component used, which has not been addressed by the vendor.	Not Supported
TeamEWP	Text Editor	Automatic font color differs between the ribbon menus (black) and right-click menu (white). This has been reported to the third-party vendor.	Third Party Vendor Fix Required
TeamEWP	Office Integration	To save edits made to an autosaved Excel workpaper, the original workpaper must be closed in the project by all users.	As Designed
TeamEWP	TeamTalk	Under some circumstances, when opening a Global Note from the TeamEWP Explorer in the My Assignments pane, the “No user selected” message displays and the, Note will not open. To open the Global Note, open TeamTalk, and then select the desired Note.	Work Around Provided
TeamEWP	Procedure Viewer	Applying the Group By or Filter in Procedure Viewer prevents procedures from reordering in the Procedure Editor. To reorder Procedures, first clear all Filters and Group By options.	As Designed
TeamCentral	Survey	When creating a new survey immediately after publishing one, the screen may not refresh to show a new title and properties selections. If this occurs, use the browser refresh (F5) to refresh the screen.	Work Around Provided
TeamTEC	Tracking Gantt	Due to a technical limitation, the Tracking and Completion Gantt will not load more than seven (7) years of data, if the time scale is set to Weeks.	As Designed

Product	Area	Details	Status
Tools and Utilities	Conversion	Under some circumstances, after-conversion Info View counts may be incorrect. Use the Recalc Vitals utility to force a recalculation, and then counts will display correctly.	Work Around Provided

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